

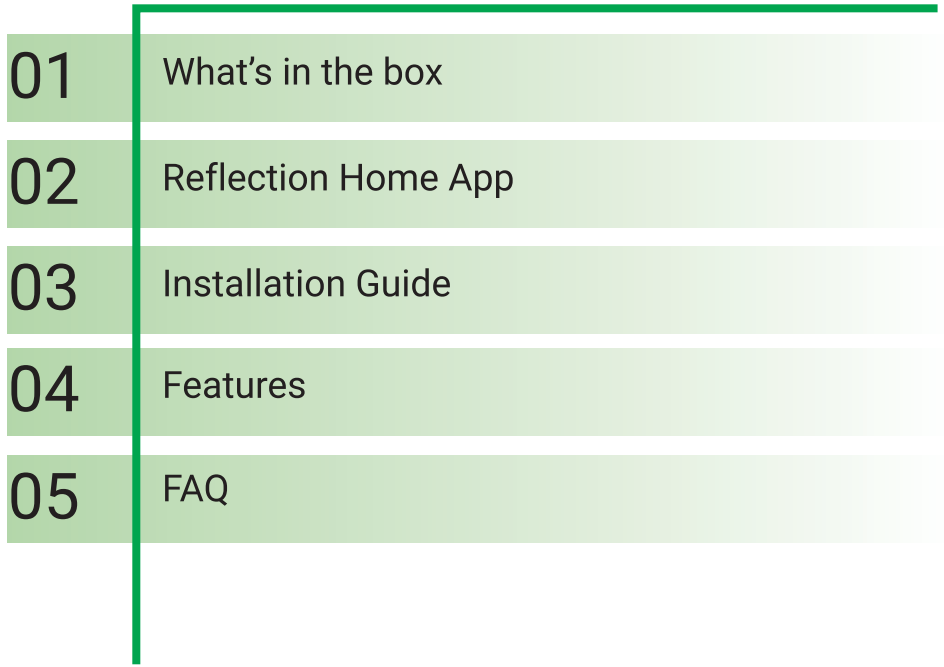


Model#: RF-BCWT

INSTALLATION GUIDE

TABLE OF CONTENTS

content

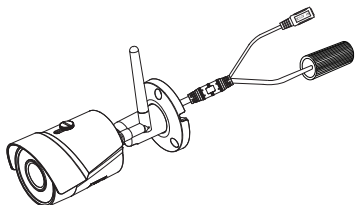
- 
- A graphic showing a table of contents with five items. A vertical green line is on the left, and a horizontal green line is at the top. The items are listed in a light green box with a white background.
- | | |
|----|---------------------|
| 01 | What's in the box |
| 02 | Reflection Home App |
| 03 | Installation Guide |
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| 05 | FAQ |

01

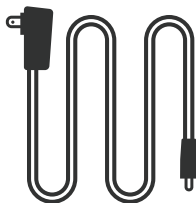
What's in
the box?

Device
Information

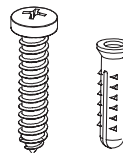
WHAT'S IN THE BOX



Bullet Camera



Power Adapter



Installation Hardware

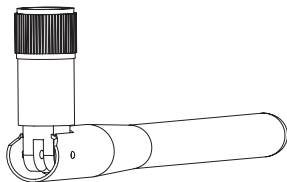
3x Screws
3x Plastic Anchors



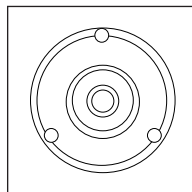
1 x O-ring



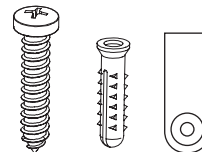
1x Philips Screwdriver



1 x Antenna



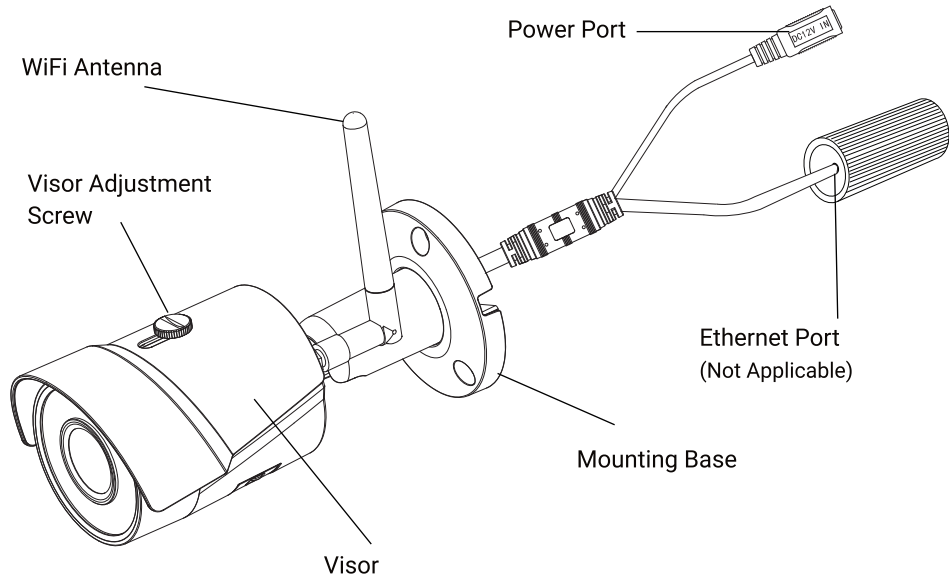
Drill Template Sticker



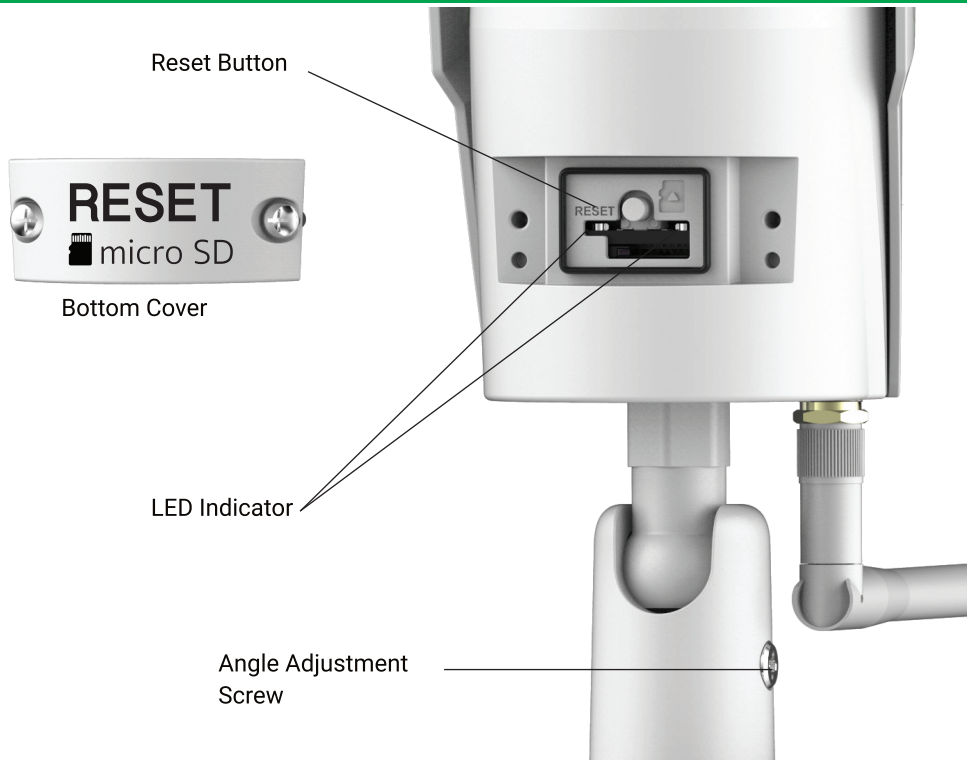
Cable Management

5x Cable Clips
7x Screws (2x spares)
7x Plastic Anchors (2x spares)

DEVICE INFORMATION



DEVICE INFORMATION



02

Reflection
Home App

Download &
Set up

REFLECTION HOME APP

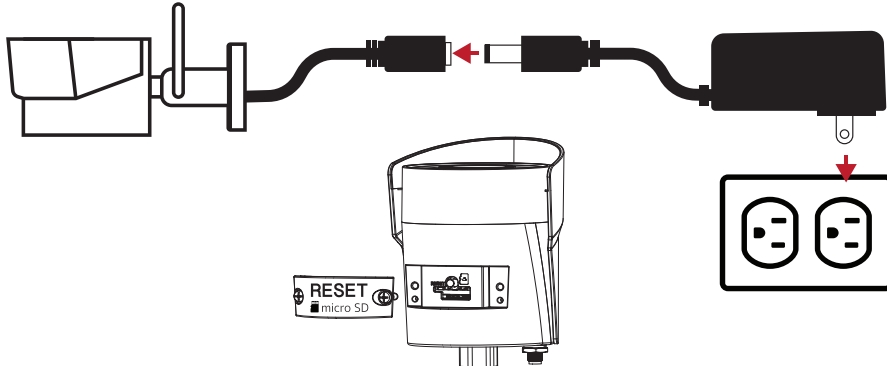
Step 1 - Download the Reflection Home App



- On your mobile device, go to the App Store (for iOS devices) or the Play Store (for Android devices).
- Search for "**Reflection Home**"
- Download and install the Reflection Home app on your mobile device.

REFLECTION HOME APP

Step 2 - Power Your Bullet Cam and Set Up Your Reflection Account



- Connect the power adaptor to the Bullet Cam.
- Plug your Bullet Cam into an outlet near your WiFi router.
- Unscrew the bottom cover from the Bullet Cam.
- In the Reflection Home app, set up an account then select Set Up Device.
- When prompted, select the Bullet Camera then follow the in-app instructions.

REFLECTION HOME APP

Step 3 - Test It Out!



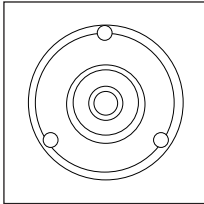
- After setup is complete, tap on your Bullet cam's screen on the dashboard to see the live view from the camera in the Reflection Home app.
- Now unplug your Bullet Cam and take it outside where you want to install it.
- Plug it into an outdoor outlet and test the video quality again.

03

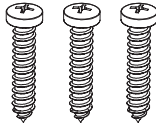
Installation Guide

BEFORE YOU INSTALL YOUR BULLET CAM

This is Everything You'll Need to Install Your Bullet Cam



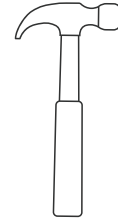
Drill Template
Sticker (Provided)



3x Screws
(Provided)



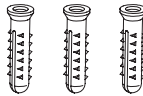
Power Drill
(Not Provided)



Hammer
(Not Provided)



Philips Screwdriver
(Provided)



3x Plastic Anchor
(Provided)



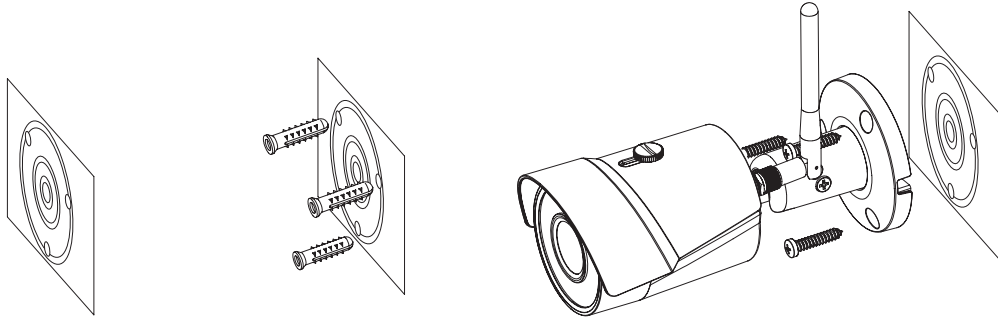
9/64 Drill Bit
(Not Provided)



Philips Head Drill
Bit (Not Provided)

INSTALLATION GUIDE

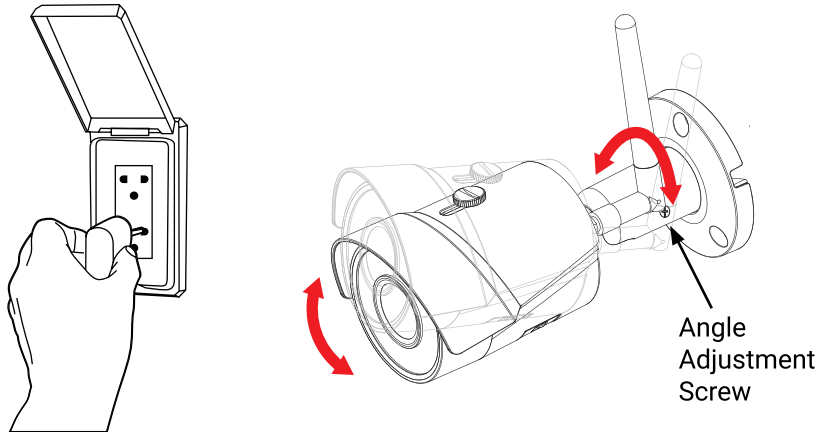
Step 4 - Install Bullet Cam on the Wall



- Use the drill template to mark where you want to install the Bullet Cam
- After drilling the 3 holes for your screws, hammer in the 3 plastic anchors.
- Line up the holes of your bullet camera with the holes on wall.
- Insert the screws and secure the camera base.

INSTALLATION GUIDE

Step 5 - Plug Bullet Cam In and Adjust the Camera Angle



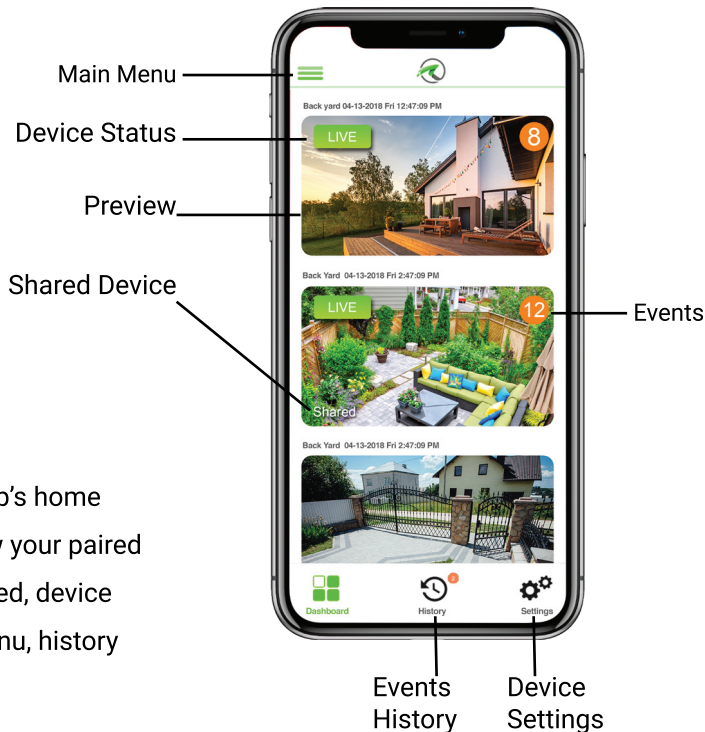
- If the Bullet Cam is not already plugged into a power outlet, plug it in now.
- If you've already completed the in-app setup, wait for a minute for the Bullet Cam to power up and come back online.
- Loosen Angle Adjustment Screw to adjust the camera angle to make sure you get the best view possible.

04

Reflection Home App

Check out
these
features

FEATURES



Dashboard

Your dashboard is your app's home screen where you can view your paired devices, last image captured, device status, access to main menu, history and device settings.

FEATURES

Motion

Create and customize up to 3 motion zones, so you can focus on the most important areas of your home. When motion is detected, you'll get an instant alert to notify you someone's at your home.



Shared Live View

Share your live view access to your family members or friends to monitor your home.

FEATURES

Night Vision

18 Infrared LEDs detect up to 98ft

So you can see what is happening
even in the dark



24-Hour Free Cloud Recording

Review all events from the past 24 hours
absolutely FREE!

05

Frequently
Asked
Questions

FAQ

What are the minimum smart phone requirements?

- A mobile device running on an Android 6.0+ (Marshmallow) or IOS 10.0+ platform.

Bullet Cam is not powering up.

- See if there is a light switch controlling power to the outlet your Bullet Cam is plugged into. If so, make sure it is switched on and stays switched on.

Do I need a Micro SD card?

- You do not need a memory card if all you plan to do is live stream with your device. Your device comes with a 24-hour free cloud storage. But if you want to view recorded events for more than 24 hours, you'll need a data storage option, such as a Micro SD Card. The other option is to subscribe to the Reflection cloud storage subscription.

FAQ

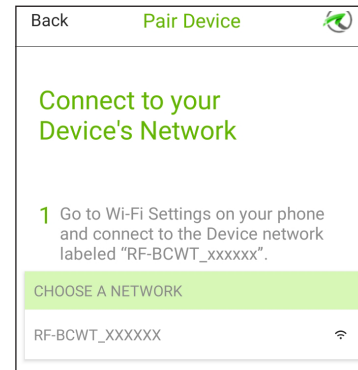
How reset the Bullet Cam?

- When your device is paired, you can reset from the Reflection Home app. Open Settings, select your device, tap General, then select Reset to Factory settings.
- When your device is not paired, you can reset by removing the bottom cover with the screwdriver provided. Press and hold the reset button for few seconds until you see the Red LED, let go the reset button. Wait up to 1 minute until you see Green LED starts flashing, which is it ready to pair.



I can't find the device network (RF-BCWT-xx) on my phone during setup.

- Go to your phone settings and turn off your WiFi connection, wait 30 seconds and turn it on again.
- If that didn't help, perform a reset. Once the Indicator LED is flashing, start the pairing process again.



FAQ

LED Indicators

LED Color	Description
Solid Red	Booting
Slow Flashing Red	Cannot connect to WiFi
Fast Flashing Red	Booting Issue
Flashing Red & Green	Updating software
Solid Green	Connected
Flashing Green	Ready to connect to WiFi



- Slow Flashing Red: Check router to ensure the internet connection is normal
- Fast Flashing Red: If the flashing Red lasts for more than 2 minutes, unplug the power adapter and wait for 1 minute. Plug it back again and it should resolve the issue. If it didn't help, reset will resolve the issue.

FAQ

Does the Bullet Cam work with a 5GHz router?

- No, the camera only works with 2.4GHz router for the meantime.

Why is my video quality so poor?

- First, determine the cause of the issue. Remove your bullet cam and bring it inside near your router. Open the Reflection Home app and tap the Camera Preview to see the live view.
- If you are getting good video quality near your router, you need extend your WiFi signal.
- If video quality still poor near your router, test your internet connection speed from Reflection home App by selecting Settings, your device, and test your connection.
- The minimum internet speed is 2Mbps, if your speed is below 2Mbps, please turn of other WiFi device to find out any device near the router that might slow down the internet speed.

Can I capture images at night or in dark environments?

- Yes, the Bullet Cam has Infrared (IR) night vision built in. Night vision is automatically activated when the camera senses a low light environment.

Visit Us at

www.reflectionamerica.com

Call Us at

1.888.889.8320

Email Us at

help@reflectionamerica.com

Reflection Home app features

To help guide you through the features of the Reflection Home app, please refer to the user manual or visit:
support.reflectionamerica.com